

Resources Available in our Community

1. Crisis Services -- Sault Area Hospital

Local: 705-759-3398

Algoma: 1-800-721-0070

2. Addiction Treatment Clinic -- Sault Area Hospital

Office: 705-759-6684

Crisis: 705-759-3398

3. Sexual Assault Care Centre -- Sault Area Hospital

705-759-5143

4. Women in Crisis -- 24 hr service for women and children

705-759-0123

5. Algoma Family Services

705-945-5050

6. Alcohol/Drug Assessment -- Algoma Public Health

705-75-1844

Emergency Services

Crisis Services /24 hours crisis response

705-759-3398/1-800-721-0077

Fire Police Ambulance

911

Police, non-emergency calls

705-949-6300

Ontario Provincial Police

1-888-310-1122

Poison Information

1-800-268-9017

Kids Help Phone

1-800-668-6868

Sexual Assault Helpline

1-800-205-7100

S.O.S. Femmes

1-800-387-8603

Wife Assault Helpline

1-800-461-2242

Telehealth Ontario

1-866-856-9276

Warm Line (6 pm –10 pm 7 days/week)

1-866-856-9276

Health Care Connect

1-800-445-1822

Hospital

Sault Area Hospital Emergency

705-759-3434 x5420

Counseling/Case Management

Garden River Wellness Centre

705-946-5710

Indian Friendship Centre

705-256-5634

Nog-Da-Win-Da-Min Family Services

705-946-3700

Batchewana Health Center

705-254-7827

Substance Abuse

Addiction Treatment Clinic

705-759-6684

Breton House (Recovery Home— women)

705-759-4891

Ken Brown Recovery Home – men

705-942-2244

Centre for Addiction and Mental Health

1-800-463-6273

Community Alcohol/Drug Assessment

705-942-4646 x.3148

Detox Centre

705-942-1872

Resources Available in our Community

Housing

Algoma District Housing Authority	705-946-2077
Cara Community Corporation	705-942-6055
Croatian Housing Association	705-949-5269
Dakota Properties	705-946-2077
Neech-Ke-When Homes Inc.	705-759-2652
Phoenix Rising Non Profit Homes Inc.	705-945-5137

Emergency Housing

Pauline's Place (Youth)	705-759-4663
Nimmki-Naabhakwagan (Women)	705-941-9054
Vincent Place (Men)	705-253-2770
Women In Crisis (Women)	705-759-1230

Legal Support

Algoma Community Legal Clinic	705-942-4900
John Howard Society of SSM & District	705-759-3389

LHIN Funded Community Support Services – Algoma
November, 2013

Service/Program	Health Condition/Population served	Agency Providing	Corresponding # on Agency Chart
Adult day program	Frail seniors and mildly cognitively impaired	VON	13
	Dementia	F. J. Davey Home	1
Assisted living	Frail seniors/cognitively impaired	Trefry Centre	12
	Frail seniors/cognitively impaired	Huron Lodge	7
	High risk seniors	Canadian Red Cross	6
		March of Dimes Canada	8
Behaviour support program	Dementia	Ontario Finnish Rest Home	10
		BRDHC	3
		Huron Lodge	7
Bereavement support service	Bereaved	Alzheimer Society	2
Congregate dining	Seniors	VON	13
		Trefry Centre	12
CONNECT counselling	Hearing impaired	BRDHC	3
		Canadian Hearing Society	4
Education	Dementia	Alzheimer Society	2
Employment consulting service	Hearing impaired	Canadian Hearing Society	4
Equipment Loan Service		Huron Lodge	7
Family support and counselling	Dementia	Alzheimer Society	2
First Link	Dementia	Alzheimer Society	2
Foot care		VON	13
Friendly visiting/volunteer visiting/ volunteer hospice	Dementia	Alzheimer Society	2
		Canadian Red Cross	6
		Huron Lodge	7
General support services	Hearing impaired	VON	13
		Canadian Hearing Society	4
Hearing care counselling	Hearing impaired	Canadian Hearing Society	4
Home Maintenance	Seniors/disabled adults	Canadian Red Cross	6
		Trefry Centre	12
In home recreation therapy	Dementia	Huron Lodge	7
		Alzheimer Society	2

Service/Program	Health Condition/Population served	Agency Providing	Corresponding # on Agency Chart
Independent living housing	Seniors/disabled adults	Ontario Finnish Rest Home	10
Independent living services	Acquired brain injury	March of Dimes Canada	8
Independent living skills services	Vision impaired	CNIB	5
Interdisciplinary Palliative Care Education Program	Palliative	VON	13
Literacy and basic skills program	Hearing impaired	Canadian Hearing Society	4
Low vision services	Vision impaired	CNIB	5
Meal delivery program (MOW)	Seniors/disabled adults	F. J. Davey Home	9
		Canadian Red Cross	6
		Trefry Centre	12
		BRDHC	3
		Huron Lodge	7
Medic Alert Safely Home	Dementia	Alzheimer Society	2
Orientation and mobility services	Vision impaired	CNIB	5
Pain and Symptom Management	Palliative	VON	13
PATH (Priority Assistance to Transition Home)	Discharged patients from SAH	Canadian Red Cross	6
Registration and referral	Vision impaired	CNIB	5
Resource centre	Dementia	Alzheimer Society	2
Respite		Huron Lodge	7
Sign language education	Hearing impaired	Canadian Hearing Society	4
Sign language interpretation/ translation services	Hearing impaired	Canadian Hearing Society	4
Support groups	Dementia	Alzheimer Society	2
Supportive housing/attendant care services	Seniors/disabled adults	Ontario Finnish Rest Home	10
		March of Dimes Canada	8
		BRDHC	3
Telephone assurance	Seniors/disabled or vulnerable adults	Canadian Red Cross	6
		Huron Lodge	7
Transportation	Seniors/disabled adults	Canadian Red Cross	6
		Trefry Centre	12
		BRDHC	3
		Huron Lodge	7

LHIN Funded Community Support Agencies - Algoma

November, 2013

Agency	Services Provided	Details of Service	Other Info	
1	Adult Day Program – F.J. Davey Home 705-942-2204 ext. 228	Adult day program for cognitively impaired persons	Provides socialization, recreation, and respite in a fail-proof environment for persons with memory impairment. Capacity - 12 clients per day. Women's days – Tuesday, Thursday Men's days – Wednesday and Friday Mixed – Monday Program hours – any-time between 8 a.m. and 3 p.m. Monday to Friday Eligibility: Memory impairment. OK if incontinent (client supplies products). Mobility impairment ok as long as mechanical lift not required. Some tolerance for behaviours but impact on other clients is evaluated. Client cost of \$15 per day.	Wait list of approx. 2 months. Clients who want a second day go on a wait list. Accessed through CCAC.
2	Alzheimer Society 705-942-2195 BSO – 1-855-276-6313	<p>First Link</p> <p>Family support and counselling</p> <p>Support groups</p> <p>Medic Alert Safely Home</p> <p>In home recreation therapy</p> <p>Volunteer visiting</p> <p>Behaviour support program</p> <p>Education</p> <p>Resource centre</p>	<p>Links persons with dementia and their family caregivers, as early as possible in the disease process, to learning, services, and support from the point of diagnosis throughout the continuum of the disease.</p> <p>Assists person with dementia and/or family to deal with issues such as disease progression, care options, and community services.</p> <p>Separate groups for persons with dementia and family caregivers. Provides peer support and professional guidance. Groups are normally held monthly.</p> <p>A national Registry to quickly identify and return lost or wandering persons to their homes.</p> <p>Provides weekly visits by a RT to develop a flexible, client-focused recreation treatment program that accommodates all stages and abilities. Weekly visits assist with monitoring coping by client and family.</p> <p>Volunteers visit with persons with Alzheimer's disease or other dementias to provide companionship, activation, and friendship.</p> <p>Behaviour Support Facilitator works with the rest of the BSO team to provide primarily supports to family members of clients with behaviour issues.</p> <p>Provides a Learning Series for people with dementia and their family caregivers. Also provides customized education programs to a wide variety of target groups. Training sessions, workshops, and public presentations are available on many dementia-related topics.</p> <p>Lending library of books and videos on a wide variety of topics free of</p>	<p>Serves all of Algoma district. Satellite offices in Elliot Lake and Wawa.</p> <p>Most forms and wide variety of educational brochures available on line or at office. www.alzheimer.ca/algoma</p> <p>Lengthy wait list for Recreation Therapy and Volunteer Visiting</p>

Agency		Services Provided	Details of Service	Other Info
3	Blind River District Health Centre	<p>Congregate dining</p> <p>Meal delivery program</p> <p>Transportation</p> <p>Handi-Transit</p> <p>Assisted living for high risk seniors</p> <p>Supportive housing</p>	<p>charge.</p> <p>Offers group dining every 3 months.</p> <p>Hot meal delivered 3x/week. Cost to client: \$7.00 per meal but client can apply for a subsidy of \$2 per meal.</p> <p>Volunteer drivers provide trips within town and out of town for medical appointments. Cost to client varies depending on location.</p> <p>Available within the town of Blind River. Application required.</p> <p>Provides personal support services, housecleaning, shopping, meal prep, security checks, and care coordination. Must have 24-hour care requirements that can't be met on a scheduled visiting basis but cannot require immediate or 24-hour availability of service. Must be able to be safe at home between visits. Must be 60+ (but may be some flexibility). Provides on an outreach and campus basis.</p> <p>Provides assistance with personal care, meal prep, light housekeeping, laundry. For lower acuity needs than Assisted Living.</p>	<p>Catchment area is Spanish to Iron Bridge</p> <p>Wait list exists for Assisted Living and Supportive Housing</p>
4	Canadian Hearing Society 705-946-4320	<p>Hearing care counselling</p> <p>General support services</p> <p>CONNECT counselling</p> <p>Employment consulting service</p> <p>Sign language interpretation/translation services</p> <p>Literacy and basic skills program</p> <p>Sign language education</p> <p>Accessibility consulting service</p>	<p>For people age 55 and older with age-related hearing loss. Provide info re: devices (amplified phones, pocket talkers, etc.). Go into LTCHs and RHs to clean hearing aids, check batteries, provide inservices to staff.</p> <p>For people with hearing loss 16 years of age and older. Case management, counselling, referral, advocacy, etc. Provide various types of assistance – e.g., housing issues, filling out forms, transport to appts., attending court with deaf clients, etc.</p> <p>Counselling for hearing impaired persons for issues such as mental health, relationships, abuse, substance abuse, etc.</p> <p>Assistance with issues such as job hunting, accommodations at work, etc.</p> <p>Communication assistance – pre-booked and urgent/emergency</p> <p>Free classes for hearing impaired adults 18-64</p> <p>Classes for general public</p> <p>For businesses, workplaces, and public institutions (e.g., churches)</p>	<p>Services entire Algoma district. Satellite office in EL at hospital to service East Algoma; north is covered by SSM staff who travel as needed.</p>
5	Canadian National Institute for the	<p>Registration and referral</p> <p>Low vision services</p>	<p>Intake</p> <p>Vision assessment; interprets info that MD provides; assesses how client</p>	<p>ADP can cover costs of devices – optometrist</p>

Agency		Services Provided	Details of Service	Other Info
6	Canadian Red Cross 705-759-4547	Orientation and mobility services	can maximize remaining vision; suggests assistive devices (e.g. magnifiers)	or ophthalmologist must provide info
		Independent living skills services	Teaches independent and safe travel in community – bus routes, use of white cane, etc. Teaches independent living in home: how to rely on other senses; safety; talking book machines and e-readers; Braille	Service to district: visit Wawa 2x per year; visit EL every 8 weeks
		Friendly visiting	Weekly visit by volunteer for socialization and companionship.	Wait list exists
		Telephone assurance	Weekly phone call by volunteer for socialization and security check. Calls can be more frequent if desired.	No wait list
7	Huron Lodge (Elliot Lake and north	Transportation	In SSM and North Algoma. Cost to client depending on distance. Prefer one week notice. Requires an initial assessment before initiating service. Will provide transportation to medical appts. (priority); shopping, other events	No wait list
		PATH	Priority Assistance to Transition: Home. PATH team works out of SAH. Provides transport home and settling in (picking up groceries or prescriptions, making a light meal, light housekeeping). No cost to client. Client must be 55 or older, medically stable, able to self-transfer, and be able to direct own care.	Currently only provided within SSM city limits.
		Assisted Living for high risk seniors	In SSM and new program starting in Wawa. Provides personal support services, housecleaning, shopping, meal prep, security checks, and care coordination. Must have 24-hour care requirements that can't be met on a scheduled visiting basis but cannot require immediate or 24-hour availability of service. Must be able to be safe at home between visits. Must be 60+ (but may be some flexibility). Service provided in campus setting (apartment buildings at 615, 623, and 700 Bay, 4 & 70 East, 49 SMRD) and also outreach in private homes in downtown/east end that are within a 15 minute radius of hub. Serve 40-50 clients in SSM.	Wait list exists but SAH patients who are at risk of ALC get priority.
		Meal delivery program	Only in North Algoma.	
		Home maintenance	In SSM, Wawa, Elliot Lake, Blind River. Provides housecleaning, laundry, grass cutting, snow removal. No meal prep. Intended for clients who require only 2 hours every 2 weeks. User fee that is geared to income.	Lengthy wait list
		Other non-health programs	Include disaster management, First Aid, community kitchens, community garden	
		Assisted Living		
		Adult day program		

Agency		Services Provided		Details of Service		Other Info	
	shore area)	Meal delivery service					
		Respite					
		Specialized transit					
		Home maintenance & repair					
		Medical equipment loan service					
		Telephone assurance					
		Friendly visiting					
		Volunteer transportation					
8	March of Dimes Canada ABI program: 705-254-1099	Supportive housing/attendant care service	24 hour attendant care services at Cara (31 Old Garden River Rd.) and KOC 177A Northern Ave.; also done on an outreach basis in community; Criteria: must have care needs to be met between 11 p.m. and 7 a.m. (except for outreach service) and must have a personal care component. Client must be able to direct own care.	Attendant outreach also provided in EL and Thessalon. Wait list exists.			
		Assisted living for high risk seniors	Provides personal support services, housecleaning, shopping, meal prep, security checks, and care coordination. Must have 24-hour care requirements that can't be met on a scheduled visiting basis but cannot require immediate or 24-hour availability of service. Must be able to be safe at home between visits. Must be 60+ (but may be some flexibility). Services at 55 Chapple and outreach to central SSM and west end (from OFRA's catchment to Allen SR).	Wait list exists. See Assisted Living policy for eligibility criteria.			
		Acquired brain injury program	Provides rehabilitation services (ADL, physical therapy, vocational goals, etc.); peer support groups, and attendant services. Located at Cara (31 Old Garden River Rd.). Client must be able to direct own care.	Wait list exists.			
9	Meals on Wheels – F. J. Davey Home 705-942-2204 ext. 239	Meal delivery program	Provides 5 hot meals per week to either home bound seniors or people with physical disabilities, developmental delays, or mental health issues. Time frame for delivery is 11 a.m. to 1 p.m. Client cost of \$6 per meal. Service delivery area: Boundary Rd., 3 rd Line, Goulais Ave., river	Maximum capacity of 115 meals – occasional wait list			
10	Ontario Finnish Resthome Association (OFRA) 705-945-9987	Phase 1 (Suomi Eestit Majä) – Independent living	134 independent living units. 75 geared to income.	OFRA has recently become 100% smoke free (all phases)			
		Phase 2 – Kottitalo – supportive housing (includes Assisted Living for High Risk Seniors program)	102 rooms, 77 of which are bachelor units geared to income if necessary. 47-55 spaces for Assisted Living for High Risk Seniors funded by the LHIN and accessed through CCAC; remainder receive standard OFRA supportive housing assistance (24 hour emergency response, limited personal care, medication assistance, meals, laundry, housekeeping, etc.)	Wait list for both Assisted Living and Supportive Housing.			

Agency	Services Provided	Details of Service	Other Info
	Phase 3 – Mauno Kaihla Koti – long term care home	60 beds + 3 interim beds. Application through CCAC.	See Assisted Living policy for eligibility criteria.
11 PHARA	Meal delivery program		Catchment area is St. Joseph Island and North Shore from Echo Bay to western border of Bruce Mines
12 Trefry Centre	Adult day program	Provides recreational and social activities two days per week: Tuesdays in Bruce Mines (Lighthaven); Thursdays on St. Joseph Island. Client cost of \$	
	Transportation	Provides rides to medical appointments (priority) and for other reasons. Client cost of \$.30/km. (will be increasing to \$.35/km).	
	Meal delivery program	Provides hot meal delivery MWF. Client cost of \$5.25 per meal.	
	Congregate dining	Provides a Diners' Club monthly as well as potluck lunch events.	No wait list for services
	Home maintenance	Assistance with yard work, snow removal, housekeeping. Client procures and hires the worker. Subsidy is geared to income.	Adult day program accessed through CCAC
13 VON 705-942-8200	Adult day program	For frail elderly and mild cognitively impaired. Provides recreational and social activities, wellness clinics, excursions, lunch 6 days per week. Client may be transferred to Alzheimer Day Program if dementia becomes too advanced. Must be able to toilet self with minimal help. Incontinence ok if wearing briefs – staff can assist. Must be able to get out of chair with minimal help. Client cost is \$15/day; \$12/half day; \$10/half day without meal.	Accessed through CCAC. Currently no wait list (Oct. 2013)
	Volunteer hospice program	Matches clients with volunteers with similar interests to provide emotional, social, and spiritual support. Client must be living with a life-limiting illness (but no defined time frame for eligibility). Can live in community, RH, LTCH. Also have a team of volunteers at SAH who visit pts. in hospital.	Service to SSM, Echo Bay, SJL, and Goulais. All volunteers take the Palliative Fundamentals course.
	Bereavement support service	Offers 8-week support groups, bimonthly information sessions, and Walking Through Grief program.	
	Pain and Symptom Management	For HC Professionals looking for advice on symptoms that are difficult to manage. Assesses pt., contacts MD, provides advice, education/consulting in LTC and comm. agencies. Provides evening education programs at Sault College.	Serves all of NE Ontario

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Agency	Services Provided	Details of Service	Other Info
	Interdisciplinary Palliative Care Education Program	Different levels. Fundamentals – 30 hours – for HC workers and volunteers – offer 3x/year but not in summer. Also will be starting an advanced program – 8 months long for regulated health professionals.	
	Foot care	Private pay (but DVA may subsidize if client is a veteran). Offered q 2 nd Friday. In LTC and community.	